

## Healthy Hounds & Fat Cats Enrollment Form

**Human's Names (first & last)**

1 \_\_\_\_\_ Cell Phone \_\_\_\_\_ Work \_\_\_\_\_  
 2 \_\_\_\_\_ Cell Phone \_\_\_\_\_ Work \_\_\_\_\_  
 Home Phone \_\_\_\_\_ E Mail \_\_\_\_\_  
 Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Referred How? \_\_\_\_\_ (referrals = free day for the dog/parent who referred you!)  
 Emergency Contact Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_  
**\*\*THIS PERSON CANNOT BE IN YOUR IMMEDIATE FAMILY OR BE TRAVELING WITH YOU\*\***

**Dog's Name** \_\_\_\_\_ **Breed** \_\_\_\_\_ **Date of Birth** \_\_\_\_\_

**Description** \_\_\_\_\_ **Male or Female?** \_\_\_\_\_ **Spayed/Neutered?** \_\_\_\_\_

When was the last time your dog snapped at, growled at, or bit a human \_\_\_\_\_  
 Explain \_\_\_\_\_

When was the last time your dog snapped at or bit another dog \_\_\_\_\_  
 Explain \_\_\_\_\_

**Please circle the appropriate items regarding your dog:**

Goes to daycare: regularly sometimes rarely never  
 Goes to Dog parks: regularly sometimes rarely never Plays with non-family dogs regularly  
 Has climbed/jumped a fence – when \_\_\_\_\_ height \_\_\_\_\_ Has dug under a fence  
 Can open gates Shies away or nips when head/neck are touched  
 Reaction to puppies? Happy to see them Go away I don't like you Indifferent  
 Reaction to strangers? Happy to see them Go away I don't like you Indifferent  
 Describe any behavior issues, idiosyncrasies or special sensitivities we should be aware of \_\_\_\_\_

Who else is authorized to pick up your dog? \_\_\_\_\_

Vet Clinic Name and phone # \_\_\_\_\_

List chronic health issues \_\_\_\_\_

Known allergies \_\_\_\_\_

**\*\*Please bring us copies of updated vaccination records whenever new ones are administered. \*\***

*Customer's signature below binds Customer to all such statements and information provided in this Enrollment Form. By signature below, Customer further agrees to provide HHFC notice of any changes in the above information.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**PLEASE READ/INITIAL PAGE 2 (OVER) AND COMPLETE PAGE 3**



**Staff only:** Paid? Yes No Expected pick up time \_\_\_\_\_ Late pick up code \_\_\_\_\_  
 Feeding: Owner or Kennel Amount \_\_\_\_\_ Time \_\_\_\_\_ or JIC? \_\_\_\_\_  
 Meds? \_\_\_\_\_

## RULES AND REGULATIONS

To ensure the safety and health of all animals and staff at HHFC, we require all clients to comply with the following Rules and Regulations. **\*\*Please leave new dogs in your vehicle until check in is complete\*\*** **Read and initial below:**

- Intact dogs over 6 months might not interact w/others at our discretion. All dogs over 1 year must be spayed/neutered.
- All dogs must have written verification of up-to-date vaccinations recommended by your vet, including: Distemper, Parvovirus, Rabies and Bordetella. *VACCINATIONS ARE NOT A GUARANTEE AGAINST CONTRACTING AN ILLNESS, BUT CAN GREATLY REDUCE THE RISK AND SEVERITY.*
- Customer must certify their dogs are in good health and have been free from any condition that could jeopardize other dogs. If fleas or signs of fleas, lice or ticks are noticed at check in, your dog will not be admitted to the facility. This "spot check" is not exhaustive or conclusive, therefore, HHFC highly recommends a flea and parasite preventative.
- Dogs with pronounced cough or signs of other contagious diseases will not be admitted to day care.
- Quick Release collars are recommended. Choke, pinch, & belt style collars will be removed.
- Food must be stored in a rodent proof container. Please bring appropriate size container for the length of stay.
- All dogs must pass the HHFC behavior assessment. I understand and agree that in admitting my dog(s) into HHFC, HHFC has relied on my representation that my dog(s) have not harmed or shown aggressive or threatening behavior towards any person or other dog. Some dogs may be kenneled at HHFC's discretion for behavior issues.
- Please remember that your pet will be spending time with other pets and that their safety and health is our main priority. Although it is supervised play, your dog still might receive a scratch, abrasion, bite, or puncture wound.
- At HHFC's discretion and under strict supervision, we may use citronella, static corrective, or prong collars, or soft muzzles for the safety and comfort of ALL our guests & neighbors. If you prefer your dog not wear one of these collars, please inform a manager. In that case your dog may spend time in a kennel.
- Puppies less than 6 months old may attend HHFC before they receive their Rabies vaccine and before they are spayed/neutered. I understand the extra risks my puppy has of contracting illness or disease by entering the day care program without being fully vaccinated.
- Dogs not familiar with HHFC may experience separation anxiety when apart from their Customer "parent".
- Dogs not regularly exposed to the level of activity and play on hard surfaces at HHFC may feel the discomfort of sore muscles, sore joints, fatigue, and abraded or bruised feet.
- Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, behavior problems, and/or otherwise acting out.
- Dogs at play do get dirty. Dogs with longer hair can get matted from the level of activity at day care. Excessively long toenails may cause injury. If the staff of HHFC determines that your dogs toenails are a danger to others, HHFC will trim them at Customer's expense.
- Water is available at all times; however, your dog may still be thirsty after day care. Be aware of their water intake as excessive amounts may cause an upset stomach or other problems.
- Dramatic changes in food may cause upset stomachs, diarrhea, and/or colitis. Stress of boarding may also cause colitis. Reintroduce water and food slowly after returning home.
- Any behavior deemed dangerous or inappropriate by HHFC may result in dismissal.
- Dogs may be kept in size-appropriate crates or kennels for short periods of time in emergency situations, or as deemed necessary by HHFC staff.
- In the unlikely event your pet passes away at HHFC, arrangements will be made with your vet to hold the body until your return. For clients who don't have a local vet, HHFC will contact one at our discretion.
- I agree to pay for all services due at the time they are rendered. I understand any unpaid fees by me will be sent to collections and I will be responsible for all collections and legal fees incurred by such actions taken.
- I understand HHFC staff gives all pets involved in any type of incident a cursory examination, however, HHFC is not liable for the location, treatment or diagnosis of any injuries incurred on our premises. It is recommended you check your dog further or seek treatment for your pet by a licensed veterinarian at your discretion and cost.
- I may be assessed a cancellation/no show fee as specified by HHFC for major holidays.
- If you are riding the train and it is more than 30 minutes late returning to the station, your dog may be required to spend the night. There will be no extra charge if it is due to a malfunction of the train and your dog is picked up by 8:30 the next morning.
- **Unless other arrangements are made, dogs must be picked up by 6 p.m. Monday through Friday, or 5 p.m. on Saturdays & Sundays (certain train schedules excepted). Dogs not picked up by closing time may be required to spend the night. An overnight fee of \$10 per dog will be assessed and will replace any other late fees.**

\_\_\_\_\_ I have read, understand, and hereby agree to be bound by the HHFC Rules and Regulations. **PLEASE INITIAL**

**HEALTHY HOUNDS & FAT CATS**  
**Release and Waiver of Liability Agreement / Rules and Regulations**  
**Consent to Authorize Medical Treatment and Expenditure / Day Care Enrollment`**

This Release and Waiver of Liability ("Release") is entered into between **Healthy Hounds & Fat Cats (true entity name HHFC, a Colorado limited liability company) ("HHFC")** and \_\_\_\_\_ (the "Customer"), who, in consideration of requesting animal products and services, and HHFC accepting to provide same, agrees to be bound by the terms and conditions herein. The Customer, for his/herself and any spouses, partners, agents, heirs, representatives, successors, and assigns, hereby waives, releases and holds harmless HHFC, its officers, members, managers, employees, agents, heirs, representatives, successors, and assigns from any and all liabilities, in law or in equity, for injury or damages to Customer, Customer's pet or any other property of Customer which arises in any way out of services and/or products provided by, or as a consequence of, Customer's association with HHFC now or in the future. *CUSTOMER ACKNOWLEDGES AND UNDERSTANDS THAT EVERY PET REACTS DIFFERENTLY AND THAT ANIMALS ARE, BY NATURE, UNPREDICTABLE. DOGS AND ANIMALS MAY, WITHOUT WARNING OR PROVOCATION, BITE OR CAUSE INJURY TO HUMANS AND OTHER DOGS. CUSTOMER ACKNOWLEDGES THAT THERE ARE CERTAIN RISKS INVOLVED IN PARTICIPATING IN DAY CARE, INCLUDING, BUT NOT LIMITED TO, DOG FIGHTS, PET BITES TO HUMANS OR OTHER DOGS, AND THE TRANSMISSION OF ILLNESS OR DISEASE.* In the case of emergency, or for the use of the HHFC transportation services, Customer recognizes the risk of injury that accompanies transportation services and acknowledges that transport of Customer's pet to or from HHFC or any other necessary location is subject to the terms of this Release. Furthermore, Customer accepts any and all conditions, rules and regulations promulgated by HHFC associated with the activities, use of the facilities and transport, and hereby understands that Customer shall be bound by, and comply with, the Rules and Regulations herein. Customer acknowledges that this Release shall apply to new and future pets owned by Customer, and that this Release shall continue in effect until revoked by subsequent, written notice of Customer. Customer acknowledges that the Rules and Regulations are subject to change at any time without notice. Customer likewise acknowledges that this Release is comprised of the Rules and Regulations herein. Customer is **strongly advised to read and understand** each and every Rule and Regulation **before signing** this Release.

**\*\*All items subject to change. Revised on 12/11/2019\*\***

*Customer's signature below binds Customer to all such terms, conditions, rules and regulations contained in this Release.*

CUSTOMER:

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Emergency Medical Treatment Plan**

In case of a medical emergency we will make every attempt to reach you or your emergency contact by phone. You may also authorize treatment directly through your vet if they are within Durango City limits. For locals who choose to leave us a credit card for emergency treatments: this information will be kept in our locked filing cabinet. ***\*\*If you are riding the Durango Silverton Train, you will NOT have cell phone reception for most of the day. We highly recommend leaving us your credit card number. In this case we will destroy your credit card number at the end of your pet's stay with us.***

**We will always try to contact you first.** Please initial **ONE** of the following options:

\_\_\_\_ I have contacted my vet clinic in Durango and have provided them with emergency instructions and payment information in the event that HHFC cannot contact myself or my emergency contact person.  
(recommended)

**OR**

\_\_\_\_ If you do not have a local vet you may leave your credit card number with HHFC. We will use our discretion and will always err on the side of caution and advocate for the best care and comfort of your pet.

Maximum Amount per pet \_\_\_\_\_ Card # \_\_\_\_\_

Expiration \_\_\_\_\_ Code \_\_\_\_\_ Zip Code \_\_\_\_\_

Billing Address if different from Home Address \_\_\_\_\_